

Notice Hosted on the Daniel H. Cook Associates Website

Notice of Data Incident

Daniel H. Cook Associates (“DHCA”) experienced a data security incident relating to the privacy of certain patient data.

On October 17, 2025, DHCA experienced a network disruption and immediately began an investigation. The investigation included the assistance of third-party specialists and determined an unknown party may have accessed or acquired certain files without authorization. DHCA then conducted a comprehensive review of the files at issue to determine whether personal information may have been involved. After a thorough review of the data, on January 16, 2026, it was determined that certain personal information was present in the data set. Additionally, as soon as DHCA discovered this incident, DHCA implemented measures to enhance security and minimize the risk of a similar incident occurring in the future.

DHCA’s review included the assistance of third-party data review specialists and determined the information included the following types of information related to patients: name, address, date of birth, health insurance information, financial account number, and/or Social Security number.

DHCA has provided written notice of this incident via First Class U.S. Mail to patients for whom DHCA has been provided a valid address. While DHCA has no reason to believe any of the information described above has been misused, in an abundance of caution, DHCA is providing individuals access to Single Bureau Credit Monitoring/Credit Report/Credit Score services at no charge. These services provide individuals with alerts when changes occur to their credit file. This notification is sent the same day that the change or update takes place with the bureau. DHCA is also providing individuals with proactive fraud assistance to help with any questions individuals might have or in the event that an individual becomes a victim of fraud. These services are being provided by IDX, a company specializing in fraud assistance and remediation services.

Individuals who received a written notification letter or believe they might be involved in this incident may also contact DHCA’s dedicated assistance line at 1-844-267-5085, between the hours of 9:00 a.m. to 9:00 p.m. Eastern time, Monday through Friday, excluding holidays.

In general, DHCA encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion

1-800-680-7289

www.transunion.com

Experian

1-888-397-3742

www.experian.com

Equifax

1-888-298-0045

www.equifax.com

You can further educate yourself regarding identity theft, fraud alerts, credit freezes and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.